



Jacob Skinner

Driftwood Home

\$50.00 Drawing Winner

“Jacob consistently builds strong, positive relationships with both residents and coworkers, and he’s well-liked and respected across the team. He demonstrates solid command of company policies and the expectations of his role, which shows up in how confidently and accurately he supports day-to-day operations. Jacob also goes beyond basic support—he has helped a resident be so successful on community outings that they are now motivated to try new activities outside their usual routine. Overall, he is dependable, proactive, and readily steps in to help wherever he’s needed.”



Amber Shore

Edgewood Home

“Amber is consistently willing to step in and help, and she routinely goes the extra mile to make everyone feel comfortable with her warm, positive presence. She brings a steady smile and real energy to the team, and our residents clearly adore her.”



Bruce Ohrich

Maxwell Home

“Bruce is willing to jump in and help whenever needed. He works well with both residents and coworkers, building a positive rapport with all. He genuinely enjoys the work, and it shows in his attitude and follow-through.”



Jasmine Lopez

On-Call Direct Support

“Jasmine goes above and beyond in client care and meaningful engagement. She’s been an excellent fit for DSA and she’s built strong rapport with both the staff team and the clients we support.”



Stacy Medina

Residential Services

“Stacy is thoughtful and attentive in her work. She’s a strong advocate, making sure needs are heard, respected, and addressed in a timely way. She also follows through—she doesn’t just raise concerns, she helps move solutions forward.”

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Making a **Difference** Newsletter

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Gavin Jeffs

On-Call Direct Support

“Gavin has been kind and consistent with the residents at Driftwood from day one. He works well under pressure, stays calm in stressful moments, and reliably steps in whenever he’s needed. Star of Hope needs more Gavins.”

“Shout out to Gavin for being an awesome sub! Thank you for your flexibility, positive attitude, and dedication to the individuals we support—you rock.”



Jean Haviland

Brook Home

“From the start, Jean has been a true team player—she spots what needs to be handled and follows through with both speed and precision. She brings a consistently great attitude, and you can see that positivity reflected in the residents and the overall tone of the home.”

“Jean is deeply compassionate and caring, and the residents respond to her exceptionally well. She maintains a great attitude, learns quickly, and applies feedback in a way that strengthens the whole team.”



LouAnn Dewater

Executive Director

“LouAnn runs an exceptional organization, and her care for both the residents we support and the staff is obvious in everything she does. She handles difficult situations and issues with steady leadership and professionalism. I truly hope she sticks around for a long time—she’s a rare leader.”

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“Making a Difference” forms can be submitted anytime and all submissions are entered in a monthly drawing!



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Jordan Dell

Driftwood Home

“Jordan consistently does excellent work with the Driftwood Residents and approaches every task with reliability and follow-through. He’s built strong rapport—residents genuinely enjoy spending time with him and look forward to outings because he helps them feel supported, safe, and included. He’s a major asset to the home and to Star of Hope.”



Shannon Collard

Curry Community Based Services

“Every time I come to Brookings for training, Shannon makes sure I have everything I need, and she does it with calm competence and genuine care. What stands out most is how thoughtfully and respectfully she treats every resident—she sets a standard that’s both inspiring and consistent. Shannon is a true rock star and a tremendous asset to Star of Hope.”

From: Adam Barber, Agency Trainer



Trista Hawkins

Hayes Home

“Trista consistently brings patience, gentleness, thoughtfulness, kindness, and compassion to the services she provides. A great example is how she supported a resident in cleaning his room—she approached it with calm encouragement and genuine care, helping the resident feel capable and respected throughout the process. Moments like that make it clear how valuable Trista is to the team and to the people we support.”

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